



## MAY FEST RETURNS

### HR/Recruitment

The HR team has been hard at work to encourage people to join us and get Race Ready for the biggest race meet of 2022!

We have been working alongside local job centres and various unemployment services to help people affected by the pandemic bounce back into work! We have engaged with our local community and nearby colleges and universities to offer (paid!) placements to their students. There is nothing more valuable than word of mouth. Please speak to your friends, family, and local community about the fantastic opportunities we have here on race days and all year round!

Vacancies are available on: [www.chester-races.com/work-with-us](http://www.chester-races.com/work-with-us)

### Accounts

The accounts team are busy with audit, but have made a start on their preparation for racing.

Some of the team enjoyed a visit to LFC last month to meet with some of their team and Lord's team to share information on how RTS (race day stock system) is utilised on their match days. It was really interesting and has given us some good ideas on how we can improve the system going forward.

Ian has been finalising the liquor offering / pricing which we will then use to start setting up the RTS system ready. April will be a key month in getting the systems set up and start prepping floats.

### Facilities & Security

Our Facilities and Security team have been creating three new training courses for May - all colleagues are encouraged and welcome to sign up.

- ACT Awareness is a Counter-Terrorism course delivered by our local Counter-Terrorism Adviser. This course is designed to give all staff the skills to help identify and protect themselves and the public against all forms of terrorism.
- Chester Racecourse Tabletop Exercise is a bespoke training session that has



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been written specifically for event staff working at Chester Races. The aim of this training is to help all staff understand some of the policies and procedures that are in place during race days. It will help staff to be better placed when making decisions or communicating with the wider teams on race days.

- Race Day Assistants and New Starter Inductions Although this is designed for new starters it also provides an opportunity to provide new information and changes for our 2022 season. This presentation is also available for any staff members who wish to attend.

The training dates are:

Induction 6th April 5-7:30pm  
Table Top 7th April 1-4pm  
Act Awareness 12th April 5-7pm  
Induction 13th April 5-7:30pm  
Act Awareness 19th April 5-7pm  
Induction 20th April 10-12pm  
Table Top 27th April 5:30-8:30pm

Should anyone wish to attend if they email [Tina tjones@chester-races.com](mailto:tina.tjones@chester-races.com) to book themselves on to their preferred date.

### Hospitality

The Hospitality team are currently working hard to ensure all details are in place for our upcoming May Festival where currently we are looking forward to welcome 5,521 customers to our private hospitality areas and restaurants across the course and as we get closer to the event this number is growing! We are currently sending out menus and working closely with the chefs to ensure all guests are catered for along with any dietary requirements individuals may have.

We are also working alongside our marquee company to ensure the structure we have in place is suitable, as well as arranging floral and topiary decoration for individual areas. Ensuring all aspects of administration are also managed from e-tickets to production of menus in the build up to the event to ensure the comfort and enjoyment of our guests is a priority on the day.

Apart from May we are also managing bookings for the remainder of the Chester



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Season and not to forget Bangor on Dee which currently we are pacing level with sales in 2019 to date. As well as Polo.

Looking forward to a great season ahead of us.

### Restaurants

The restaurant division never sleeps, and this year is no exception. We can't wait to welcome you into the venues you quite rightly treat as your own with your friends and family. Look out for the newly fitted canopy on the terrace at Commonhall Street Social, the gorgeous new look to The White Horse Pub and Chester's new outstanding roof garden terrace at Restaurant 1539.

Come & enjoy your 35% staff discount every day & keep an eye on our seasonal changing menus and stunning new wine & cocktail list.

Dates for your diaries! Grand National Sat 9th April at The White Horse & 1539, Family Easter fun with mini-makery at The White Horse 4th & 13th April, Bottom-less Easter Lunch at Restaurant 1539 Fri 15th & Sat 16th April, Matthew O'Brien & Doll Beauty Race-day Ready Dinner on Thursday 21st April, 3 Wrens Gin tasting event 12th May. Plus, live music and DJ's every weekend at Commo!

For restaurant bookings to avoid disappointment please book online at:

[www.restaurant1539.co.uk](http://www.restaurant1539.co.uk)

[www.thewhitehorsechester.co.uk](http://www.thewhitehorsechester.co.uk)

Next month we'll hear more from other teams including commercial, marketing, IT and Horseradish!